



ACCOUNTABILITY IN THE WORKPLACE COURSE

"Accountability breeds response-ability." - Stephen R. Covey

This one-day training course provides a comprehensive overview of workplace accountability. Through engaging discussions, interactive activities, and practical examples, participants will gain an understanding of their responsibilities in the workplace, learn how to effectively hold themselves and others accountable, and develop strategies for developing an accountable culture. Participants will explore topics such as understanding personal accountability, building trust with colleagues, taking ownership for mistakes, effective communication, and influencing others within the organization. By the end of the course, participants will have the confidence and skills to create a more productive, accountable workplace.

Key Course Content:

- Understand what games people will play to "widen the goalposts"
- Use motivational techniques to reach objectives - What works and what does not?
- Explain the philosophy of "taking charge"
- Creating a sense of purpose through goal setting and reaching targets
- Empowering your people instead of a micro-management approach
- Encouraging a culture of continuous improvement
- Setting agreed behavioural metrics
- Eradicating negative performance at your workplace
- Avoiding a cycle of mistrust and miscommunication
- Creating transparency and seamlessness in your organisational culture



Target Audience:

The course can be tailored for the specific cohort whether it be the leadership team, another group of managers/team leaders or employees.



Duration:

This course is available as a 1-day course or a truncated half-day course.



Delivery:

This course can be delivered both in-person or virtually. For virtual delivery, we can use our virtual platforms or your organisations.



Group Size:

We recommend a group size of 4-10 people.