FRONTLINE LEADERSHIP SKILLS

"Leadership is the capacity to translate vision into reality." - Warren Bennis

Frontline Leadership is a comprehensive training course designed for those looking to develop the skills necessary to lead a team in the workplace. Through interactive lectures, and hands-on activities, participants will learn how to foster team spirit and develop effective communication techniques. Participants will also explore strategies for problem-solving, goal-setting, and managing team dynamics as well as create an action plan for implementing their newfound knowledge. Upon completion of the course, participants will have a better understanding of their strengths and weaknesses as a leader and the tools needed to become an influential figure to their employees.

Key Course Content:

- Understand and practice effective communication techniques
- Develop the confidence to lead a team
- Model and exemplify positive workplace behaviours
- Set achievable goals and objectives
- Identify leadership styles and know when to use them
- Develop personal and professional leadership skills
- Learn how to delegate tasks effectively
- Improve problem-solving and decision-making abilities
- Understand the importance of workplace safety
- Increase motivation and foster positive relationships in teams
- Leverage strengths and weaknesses to achieve team goals through coaching and feedback
- Know how to create a positive culture and motivate team members

Target Audience:
The course can be tailored for the specific cohort whether it be new or existing frontline leaders.

Duration:
This course is available as a 2-day course or a truncated 1-day course.

Delivery:
This course can be delivered both in-person or virtually. For virtual delivery, we can use our virtual platforms or your organisations.

Group Size:
We recommend a group size of 4-10 people.