# CONTINUOUS IMPROVEMENT

"Continuous improvement is better than delayed perfection." -Mark Twain

Continuous Improvement is an ever-evolving methodology for enhancing business processes and systems. This interactive course will provide participants with a comprehensive understanding of effective measures and strategies for driving organisational success through Continuous Improvement. Participants will learn best practices for identifying areas of improvement, measuring performance, setting goals, building sustainable change and developing an action plan. Through the course, participants will gain the skills and techniques necessary to measure, maintain, and improve efficiency and quality at every level of their organisation.

**Key Course Content:**
- Understand the core principles of Continuous Improvement
- Learn how to identify opportunities for improvement
- Acquire the skills to design, plan and implement a targeted improvement strategy
- Learn how to apply data-driven decision making
- Develop the capacity to measure and track performance
- Learn how to effectively lead and motivate a team to reach continuous improvement goals
- Apply the tools and techniques used in Six Sigma and Lean philosophies
- Develop the skills to analyse, implement and monitor change initiatives
- Comprehend the key elements of a successful continuous improvement strategy

**Target Audience:**
The course can be tailored for the specific cohort whether it be the senior leadership team, or another group of managers/team leaders.

**Duration:**
This course is available as a 1-day course or a truncated half-day course.

**Delivery:**
This course can be delivered both in-person or virtually. For virtual delivery, we can use our virtual platforms or your organisations.

**Group Size:**
We recommend a group size of 4-10 people.