



APPLIES DESIGN THINKING

"The best way to predict the future is to create it." - Peter Drucker

Traditional problem-solving methods may not always yield the best results in complex situations. Understanding the needs and experiences of workers is key to devising innovative solutions to complex problems. In this course, we will explore the importance of understanding your workers to foster a collaborative and innovative environment. Gain a deep understanding of how to effectively lead and navigate through challenges by putting people at the center. Join us and dive into the world of creative human-centred problem solving!

Key Course Content:

- Incorporate diverse perspectives and ideas from team members to drive innovative solutions
- Foster a culture of collaboration and teamwork to promote collective problem-solving and decision making
- Embrace experimentation and learning from failures as a means of continuous improvement
- Identify and leverage strengths and weaknesses within the team to optimise problem-solving efforts.
- Learn techniques for encouraging creativity and innovation within a team.
- Develop critical thinking skills to analyse the root causes of problems and come up with effective solutions.
- Learn how to effectively communicate and collaborate with team members to implement innovative solutions.
- Learn how to adapt and pivot as new challenges and obstacles arise during the problem solving process.



Target Audience:

The course can be tailored for the specific cohort whether it be the leadership team, another group of managers/team leaders or employees.



Duration:

This course is available as a 1-day course or a truncated ½ -day course.



Delivery:

This course can be delivered both in-person or virtually. For virtual delivery, we can use our virtual platforms or your organisations.



Group Size:

We recommend a group size of 4-10 people.

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