

OPERATIONS MANAGEMENT



PREFERRED TRAINING
NETWORKS

The 8 Pillars: Strategy, Planning, Overseeing, Cost, Control, Requirements, Input/Output, Resourcing



Managing operations is complex. You need to be able to juggle multiple tasks with many different functions and output expectations. It's no wonder that many operations managers look tired as it's a very difficult role. Yet some people manage to breeze through. So if you too would like to improve your skills this course is perfect.

Effective communication and efficient planning are vital skills for operations management. Course participants discover how to monitor and optimise the effectiveness of your team. Course participants are provided with proven strategies to deal with complications that may arise and improve your leadership skills.

NUTS AND BOLTS

Would you like to attend this program?

For maximum effectiveness, this course is best conducted as an in-house program.

Venue: For your convenience, you can choose to conduct this course at your workplace. Alternatively, we can provide a training venue at a small additional cost.

Duration: Each course can be tailored to suit your timeframes.

Target Audience: Operations management teams

Look at what you receive within 24 hours at no cost:

- An obligation free proposal
- A bio of a proposed trainer
- Training cost

Key Learning Outcomes

At the conclusion of this course, participants should be able to:

- understand how to manage and motivate a team
- demonstrate concise and effective communication skills
- explore necessary leadership qualities
- discuss what controls and levers are available
- learn to identify skills gaps within the organisation and how to compensate
- develop presentation skills to present ideas across the business
- establish effective planning and executive decision making
- discuss when to micromanage and when to macromanage
- predict and map costs
- construct problem solving techniques to adapt to changing circumstances
- develop your resourcing skills

GET IN TOUCH

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