



MANAGING UNCERTAINTY AT THE WORKPLACE

"Uncertainty is the only certainty there is, and knowing how to live with insecurity is the only security." - John Allen

Managing Uncertainty in the Workplace is a course designed to empower employers and employees with the tools needed to effectively manage uncertainty in today's ever-changing business landscape. This course covers topics such as identifying potential sources of uncertainty, developing risk management strategies, managing stress during times of change, and cultivating a culture of collaboration. With this course, participants will learn best practices for handling uncertainty and develop the skills to confidently lead their teams through unforeseen challenges. Participants will leave with a better understanding of how to tackle the unknown and remain resilient in the face of adversity.

Key Course Content:

- Understanding the psychology of how humans react to uncertainty.
- Explaining the root cause of the uncertainty.
- Using key tools for managing uncertainty and change.
- Reporting any uncertainty accurately in the beginning.
- Mapping out any potential problems that could aggravate this ambiguity.
- Discussing the importance of contingency planning.
- Positioning this uncertainty as a positive opportunity for implementing organisational change.
- Understanding the importance of open communication in the organisation.
- Setting behavioural parameters regarding the change and uncertainty.



Target Audience:

The course can be tailored for the specific cohort whether it be the leadership team, another group of managers/team leaders or employees.



Duration:

This course is available as a 1-day course or a truncated half-day course.



Delivery:

This course can be delivered both in-person or virtually. For virtual delivery, we can use our virtual platforms or your organisations.



Group Size:

We recommend a group size of 4-10 people.

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