



KEEPING YOUR PEOPLE IN THE PICTURE

"Teamwork makes the dream work." - John C. Maxwell

Removing Role Ambiguity at Work is an important skill to master. In this course you will learn how to identify and remove confusion or uncertainty around roles within your team. You will also learn techniques to create clarity around individual behaviours, expectations and responsibilities in the workplace. Through interactive exercises, you and your colleagues will learn to develop effective strategies to ensure roles are aligned with tasks, objectives and goals. You will also gain insights into how role clarity builds trust, motivation and engagement among team members. Join us for this informative, engaging and interactive course and minimize role ambiguity for a more productive work environment.

Key Course Content:

- Communicate more effectively with your people
- Help your employees interpret what changes are going to happen
- Keep a positive "can do" attitude
- Remove role ambiguity
- Resolve any conflict quickly and seamlessly
- Identify the tell-tale signs of sabotage
- Clamp down on miscommunication and whispering campaigns
- Plan behavioural and performance metrics for all managers
- Ensure your clients/customers feel secure
- Use proven risk reduction tools to streamline external communications



Target Audience:

The course can be tailored for the specific cohort whether it be the leadership team, another group of managers/team leaders or employees.



Duration:

This course is available as a 1-day course or a truncated half-day course.



Delivery:

This course can be delivered both in-person or virtually. For virtual delivery, we can use our virtual platforms or your organisations.



Group Size:

We recommend a group size of 4-10 people.