



# DELIVERING DEPARTMENTAL OBJECTIVES WITH A DIMINISHED TEAM

"Make the most of yourself, for that is all there is of you." - Ralph Waldo Emerson

This training course dives into ways to deliver on goals while underresourced. You'll learn techniques to help prioritize tasks, streamline processes, and optimize the available resources to get the job done. You'll gain a better understanding of why resource scarcity can actually lead to innovation and help you identify opportunities to save time, money and energy. You'll also have the opportunity to reflect on your own experiences of working with limited resources and discuss successful strategies used in other contexts. In short, this course will give you the tools to make the most of a situation and create meaningful outcomes despite the constraints.

## Key Course Content:

- Prioritise and plan the workload.
- Tackle low morale head on and keep the department motivated.
- Remove role ambiguity and double ups.
- Learn active listening skills and questioning skills to avoid miscommunications.
- Build resilience into the team and promote a 'can-do' attitude.
- Create an interim performance and behavioural charter for your department.
- Learn to say "No" to tasks that cannot be completed and/or are not a priority for your department.
- Develop a department culture of open and honest feedback.
- Remain positive since its proven to increase productivity.



## Target Audience:

The course can be tailored for the specific cohort whether it be the leadership team, another group of managers/team leaders or employees.



## Duration:

This course is available as a 1-day course or a truncated half-day course.



## Delivery:

This course can be delivered both in-person or virtually. For virtual delivery, we can use our virtual platforms or your organisations.



## Group Size:

We recommend a group size of 4-10 people.