Plan of action

The challenge for the reluctant technical manager is to accept that managing and leading people is a full time job requiring a new skill set including management skills, emotional intelligence, interpersonal skills and self awareness. The good news is that these skills can be learnt! This innovative program will give reluctant technical managers the critical skills to develop as a people manager.

Key Learning Outcomes

At the conclusion of this program participants will possess the skills to:

- Identify the symptoms of the reluctant technical manager
- Recognise the positive impact of effective people management
- Incorporate people management into Business as Usual
- Develop strategies for managing different behavioural types
- Develop individual leadership style
- Build feedback loops and keep ego aside
- Describe the components of high performing teams
- Implement people focused decisions
- Understand and apply motivational frameworks
- Develop strategies for encouraging better performance from team members

Spotting Reluctant Technical Managers in the Workplace

Look for the signs which include; more likely to focus on their own work, ignore staff issues until they explode, lack direction and vision for their team, won't delegate, don't provide feedback, micromanage, separate themselves from team performance issues, expect the team to sort things out themselves.

Would you like to attend this program?

- For maximum effectiveness, this program is best conducted as an in-house program.
- Ideal group size 4 10 participants
- Venue
 For your convenience, you can choose to conduct this program at your premises.

Alternatively, we can provide a training venue at a small additional cost

Duration
 This program can be conducted as a one day or half day program

Cost Price on request

If you would like more information on this training program, please contact:

Preferred Training Networks on 1300 323 752

Email: Deborah <u>ddear@preftrain.com.au</u> or visit our website today <u>www.preftrain.com.au</u>

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