



TRAINING TECHNICAL PEOPLE TO MANAGE SATELLITE TEAMS

"Virtual teams are the way of the future." - Jack Welch

This course provides managers with a thorough and practical understanding of the challenges and opportunities of leading virtual teams. It covers a range of topics, including communication and collaboration, building trust and productive relationships, motivating digital teams and effective implementation of virtual team regulations and processes. You will learn how to promote creativity and flexibility in virtual teams, using digital tools and techniques to ensure team productivity and efficiency. By the end of the course, you will have developed the necessary skills and strategies to successfully manage virtual teams, maintain performance and deliver successful outcomes.

Key Course Content:

- Profile different organisational thinking styles.
- Practice situational leadership techniques.
- Substitute problem solving terminology when listening to a perceived workplace injustice.
- Understand the psychology of what motivate your satellite teams.
- Rid your organisation of the #1 cause of dysfunctional satellite teams.
- Conduct effective performance management discussions with satellite teams.
- Reframe problem solving sessions as team building sessions since technical people usually offer solutions prematurely.
- Understand right and left-brain cognitive heuristics.
- Critique the lifecycle of satellite teams.



Target Audience:

The course can be tailored for the specific cohort whether it be the leadership team, another group of managers/team leaders or employees.



Duration:

This course is available as a 1-day course or a truncated half-day course.



Delivery:

This course can be delivered both in-person or virtually. For virtual delivery, we can use our virtual platforms or your organisations.



Group Size:

We recommend a group size of 4-10 people.