



PROCESS IMPROVEMENT

"Continuous improvement is better than delayed perfection." - Mark Twain

Process Improvement is a powerful tool designed to optimize business operations and promote growth. This comprehensive training course provides users with the knowledge and skills necessary to identify areas of improvement, establish necessary measures and initiatives, and execute redesign strategies. Participants will learn how to evaluate their current processes, identify and prioritize areas for improvement, implement strategies, and monitor progress and impact. They will also gain an understanding of the latest trends and best practices in process improvement, and develop the know-how to apply them to their own operations. This dynamic training course provides the ideal environment to increase efficiency and boost productivity.

Key Course Content:

- Identify and correctly label the problem.
- Question how your organisation performs tasks.
- Understand what constitutes performance excellence.
- Learn to identify opportunities to reduce unnecessary steps.
- Create approaches to conducting work.
- Reduce time taken to perform tasks.
- Work with others to evaluate work practices.
- Share information on how to shorten work practices.
- Identify characteristics of profitable and successful organisations.
- Determine 'best practice' that can be incorporated into daily operations.
- Develop a culture that nurtures continuous improvement.



Target Audience:

The course can be tailored for the specific cohort whether it be the leadership team, another group of managers/team leaders or employees.



Duration:

This course is available as a 1-day course or a truncated half-day course.



Delivery:

This course can be delivered both in-person or virtually. For virtual delivery, we can use our virtual platforms or your organisations.



Group Size:

We recommend a group size of 4-10 people.