



# MANAGING THE **RELUCTANT** **TECHNICAL** MANAGER

"The greatest thing a human soul ever does in this world is to see something, and tell what it saw in a plain way." - John Ruskin

Managing Managers is an innovative training course designed to help supervisors, directors, and other senior officials enhance their skills in managing their teams. Through a series of interactive lectures, seminars, and case study activities, participants will gain the necessary skills to effectively lead teams, create and maintain positive working environments, and manage staff performance. Participants will learn key strategies for providing coaching, conducting performance reviews and inspirational leadership. This course will equip participants with the tools needed to develop and implement successful management systems and achieve organizational objectives. With a combination of best practice discussion and practical tips, this program will help senior managers become more informed and effective leaders.

## Key Course Content:

- Identify the symptoms of the reluctant technical manager
- Recognise the positive impact of effective people management
- Incorporate people management into Business as Usual
- Create strategies for managing different behavioural types
- Develop individual leadership style
- Build feedback loops and keep ego aside
- Describe the components of high performing teams
- Implement people focused decisions
- Understand and apply motivational frameworks
- Develop strategies for encouraging better performance from team members



## Target Audience:

The course can be tailored for the specific cohort whether it be the leadership team, another group of managers/team leaders or employees.



## Duration:

This course is available as a 1-day course or a truncated half-day course.



## Delivery:

This course can be delivered both in-person or virtually. For virtual delivery, we can use our virtual platforms or your organisations.



## Group Size:

We recommend a group size of 4-10 people.