



MANAGING AND RESHAPING ORGANISATIONAL CAPACITY

"Coming together is a beginning; keeping together is progress; working together is success." - Henry Ford

This course provides an in-depth understanding of how to effectively manage and reshape organisational culture. Participants will gain knowledge and skills across a range of topics, including how to diagnose cultural issues, tactics for effective change management, engaging stakeholders, aligning teams around core values, and creating new cultures to drive desired results. In-depth case studies will provide the opportunity to reflect and identify the best strategies and approaches to successfully manage and reshape organisational culture.

Key Course Content:

- Evaluate current capacity gaps
- Discuss structures to change capacity mindsets
- Mirror your capacity with demand
- Distinguish between perceived capacity and actual capacity
- Reflect on a missed opportunity that outstretched current capacity
- Explain Drucker's key findings on organisational capacity
- Develop upstream and downstream capacity buffers
- Create strategies based on simplicity rather than complexity
- Identify when agility is required
- Assess demand based on capacity flexibility



Target Audience:

The course can be tailored for the specific cohort whether it be the leadership team, another group of managers/team leaders or employees.



Duration:

This course is available as a 1-day course or a truncated half-day course.



Delivery:

This course can be delivered both in-person or virtually. For virtual delivery, we can use our virtual platforms or your organisations.



Group Size:

We recommend a group size of 4-10 people.