

Internal Supporting Skills

BRINGING THE ORGANISATIONS INTERNAL STRENGTHS TOGETHER

Plan of action

For any organisation to be effective, it needs harmony, collaboration and seamlessness between its internal departments and processes. A chain is only as strong as its weakest link and an organisation is only as strong as its poorest internal support mechanisms. Here is an opportunity to identify and change the internal behaviours that hamper internal communications and processes. This course reminds participants that they have both internal and external customers who will need support from time to time.

A point to ponder

When very major building projects are undertaken the project managers know that the project will often move at the pace of the slowest performers. So the project management team will invest far more resources fixing the delays and processes that unnecessarily slow down the project. This proactive approach also reduces bottlenecks, double ups and down time. It also minimises waste.

Key Learning Outcomes

At the conclusion of this program participants will be able to:

- Recognise how group dynamics can play a positive role in team functioning
- Identify the strengths and weaknesses of their behavioural style
- Clearly define their role within the team
- Discuss the #1 cause of conflict in LG
- Consult internally with confidence and precision
- Develop strategies for dealing with a range of internal stakeholders
- Apply improved communication skills for better negotiated outcomes
- Develop a more effective consulting role
- Understand how to build commitment
- Break down communication silos

Would you like to attend this program?

For maximum effectiveness, this program is best conducted as an in-house program.

Ideal group size 4 - 10 participants

Venue For your convenience, you can choose to conduct this program at your premises. Alternatively, we can provide a training venue at a small additional cost

Duration This program can be tailored to your timelines

Cost Price on request

For more information please contact:

Preferred Training Networks on 1300 323 752

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