



# DEALING WITH DISILLUSIONMENT

"The only thing worse than starting something and failing... is not starting something." - Seth Godin

This training course deals with the issue of staff disillusionment. Participants will gain insight and skills necessary to recognize, address, and prevent it in their organization. Through interactive activities and examples, they will learn how to identify employees who may be disillusioned, and how to mitigate potential issues early on. Communication techniques will be highlighted to restore workplace engagement and explore ways to tackle difficult conversations with team members. Participants will be able to apply what they learned to create a positive and productive workplace for all.

## Key Course Content:

- Identify main causes of disillusionment
- Evaluate individual motivators of team members
- Differentiate between individual and organisation causes of disillusionment
- Monitor causes of disillusionment
- Break away from negative and/or destructive thoughts
- Review your staff engagement strategy
- Implement re engagement strategies
- Assess autonomy capacity of team members
- Develop strategies for managing staff disillusionment
- Conduct difficult conversations with disillusioned team members



## Target Audience:

The course can be tailored for the specific cohort whether it be the leadership team, another group of managers/team leaders or employees.



## Duration:

This course is available as a 1-day course or a truncated half-day course.



## Delivery:

This course can be delivered both in-person or virtually. For virtual delivery, we can use our virtual platforms or your organisations.



## Group Size:

We recommend a group size of 4-10 people.