



# CULTURAL DIVERSITY TRAINING

"The world is a mosaic of cultures, and our job is to piece it together." - Diane Ackerman

In today's globalised world, it is essential to understand and embrace different cultures to create a more inclusive environment. This can involve dealing with a culturally diverse population of stakeholders. In order to maximise workplace effectiveness, it is important to apply different strategies when communicating with different people. This will avoid the creation of conflicts and misunderstandings. Learn about different cultures and discover how to foster a respectful and inclusive work environment. This training is ideal for individuals or organisations looking to enhance their cultural competence and create a more inclusive workplace or community.

## Key Course Content:

- Develop suitable techniques and communication skills that improve understanding, problem solving, and build existing trust levels.
- Adopt an approach and/or communication style depending on the specific requirements of a particular culture.
- Build a platform where people from different cultures feel confident to express their opinions.
- Build effective cross-cultural, professional relationships.
- Illustrate those behaviours that offend and which to avoid when wanting to engage in a professional manner with others.
- Identify an individual cultural frame of reference and become more self-aware of other people's perception making processes.



## Target Audience:

The course can be tailored for the specific cohort whether it be the leadership team, another group of managers/team leaders or employees.



## Duration:

This course is available as a 1-day course or a truncated ½ -day course.



## Delivery:

This course can be delivered both in-person or virtually. For virtual delivery, we can use our virtual platforms or your organisations.



## Group Size:

We recommend a group size of 4-10 people.

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