

# BREAKING DOWN COMMUNICATION SILOS

"The single biggest problem in communication is the illusion that it has taken place." - George Bernard Shaw

Break down barriers in communication and open up a world of understanding! In this interactive course, we'll explore techniques to help us recognize our own communication habits and how they can hinder conversation. Learn tools like restating statements to gain clarity, active listening, assertiveness, and more. Practice the art of effective feedback and develop a pathway to improved communication. Discover the benefits of improved communication with colleagues, customers, and family so that you can foster stronger relationships. Join us and together, let's break down communication barriers!

## Key Course Content:

- Use strategies for breaking down communication silos
- Use NLP communication techniques
- Measure the impact of negative communications
- Communicate your message in a succinct manner
- Integrate your people and processes
- Use conflict resolution strategies
- Overcome role ambiguity
- Get accurate critical internal information quickly
- Build cross functional teams
- Motivate your employees
- Retain your key employees
- Stop the saboteurs who want to bring it back to the way that it was
- Identify the tell-tale signs of a flatter communication structure



## Target Audience:

The course can be tailored for the specific cohort whether it be the leadership team, another group of managers/team leaders or employees.



## Duration:

This course is available as a 1-day course or a truncated half-day course.



## Delivery:

This course can be delivered both in-person or virtually. For virtual delivery, we can use our virtual platforms or your organisations.



## Group Size:

We recommend a group size of 4-10 people.