



# AMBIGUITY AND CONTRAST TRAINING

"Ambiguity is the enemy of execution." - Unknown

This training course on Workplace Ambiguity provides participants with an understanding of the complexities that can arise in an organisation due to the presence of vague, incomplete or uncertain information. Through the use of interactive activities and discussions, participants will explore the different levels of ambiguity and learn how to effectively negotiate ambiguous situations. They will develop strategies for dealing with conflict, making decisions and building productive working relationships in a fast-paced environment. Along the way, they will gain valuable insight into how to create clarity while managing complexity in the workplace.

## Key Course Content:

- Recognise the pull power of contrast.
- Understand why some people deliberately sabotage tasks.
- Write with clarity.
- Discuss how chit chat and small talk minimises workplace ambiguity.
- Build a culture that thrives on dialogue and feedback.
- Remove ambiguous vocabulary from the workplace.
- Remove career ambiguity perceptions.
- Orbit your organisation to identify contrasting opinions.
- Celebrate diversity in the workplace.
- Communicate more effectively with people from all backgrounds.
- Get past common difficulties when giving instructions to EAL staff.



## Target Audience:

The course can be tailored for the specific cohort whether it be the leadership team, another group of managers/team leaders or employees.



## Duration:

This course is available as a 1-day course or a truncated half-day course.



## Delivery:

This course can be delivered both in-person or virtually. For virtual delivery, we can use our virtual platforms or your organisations.



## Group Size:

We recommend a group size of 4-10 people.