

Technical & systematic learning

PICTURE ALL YOUR ORGANISATIONAL ACTIVITIES

A TECHNICAL PERSON COULD EASILY BREAK THE PICTURE INTO INTERLOCKING YET FLUID JIGSAW PIECES.

A SYSTEMS PERSON COULD IDEALLY GET THE JIGSAW TO ASSEMBLE ITSELF.

Plan of action

Technical capabilities and systematic thinking styles are highly sought after skills. If you picture all organisational activities, a technical person could break the picture into interlocking yet fluid jigsaw pieces. A systems person would ideally get the jigsaw to assemble itself.

Test the strength of your organisation's technical abilities and systems.

Ask yourself the following:

- Our people regularly attend technical training programs
- Our systems are continually upgraded
- Technical difficulties are fixed at the source
- Our organisation encourages continuous improvement in all our systems
- Our technical people can communicate in layman's language
- Our people understand flow charts
- Our people do not call technical support more than once a day
- Our people identify and remove bottlenecks quickly
- Our work is standardised as much as possible
- We use visual management tools in the organisation
- We have a culture that stops to fix problems rather than chasing symptomatic solutions
- We have a working knowledge of the technology around us

If you disagree with 3 or more of these statements then this program is ideal for your people.



Key Learning Outcomes

At the conclusion of this program participants will possess the skills to:

- Understand the 5 behaviours of very effective technical people
- Communicate more effectively with non technical backgrounds
- Substitute confusing technical jargon
- Help people understand flow charts and the systems you use
- Understand your emotional intelligence
- Practice right brain activities
- Understand the impact of Senge circles
- Break down complex information into bite sized chunks
- Break away from a myopic role perspective
- Communicate outcomes using NLP techniques
- Communicate effectively with non technical people
- Profile end user's learning style
- Understand different systematic thinking styles
- Communicate the value and benefits of new systems

Would you like to attend this program?

- For maximum effectiveness, this program is best conducted as an in-house program.
- **Ideal group size** 4 - 12 participants.
- **Venue** For your convenience, you can choose to conduct this program at your business premises. Alternatively, we can provide a training venue at a small additional cost.
- **Duration** This program can be adapted to meet your requirements.
- **Cost** Price on request.
- **Target Audience** Supervisors, Team Leaders and Management.

If you would like more information on this training program, please contact:

Melinda Kavanagh - Marketing Manager 03 9805 8000

Email: mkavanagh@preftrain.com

or visit our website today

www.preftrain.com