

# MANAGING & RESHAPING ORGANISATIONAL CAPACITY

Time to re-think your Capacities



11 June, Sydney

\$350 ex GST

18 June, Melbourne

## Transforming your service framework to meet capacity

Smaller organisations are adept at juggling capacity. Existing capacities and structures are broken down and reshaped quickly to seize an opportunity or a change in demand. Mid to large-sized organisations struggle with shifting capacities. Whilst there is talk of being agile, the reality is that instead of action, squabbles occur and the opportunity is lost. Organisational capacities are perception-based. Organisations continue to overestimate their ability to manage and reshape capacity.

This short course will show you how to change the mindset about how your people view your existing capacity. Participants will also learn how to change your service model to meet capacity. This course is perfect for you if your people keep repeating that the demand on their time and resources is too great. Rethinking your capacity is a proven method to delivering greater value with the same resources.

### At the conclusion of this course participants will be able to:

- Assess current capacity gaps
- Clarify structures to change capacity mindsets
- Mirror your capacity with demand
- Distinguish between perceived capacity and actual capacity
- Reflect on a missed opportunity that overstretched current capacity
- Discuss Drucker's key findings on organisational capacity
- Build upstream and downstream capacity buffers
- Develop strategies based on simplicity rather than complexity
- Determine when agility is required
- Assess demand based on capacity flexibility

### Registration Form — To register, email this form to [mail@preftrain.com](mailto:mail@preftrain.com)

Name:	<input type="text"/>	Position:	<input type="text"/>
Company:	<input type="text"/>	Phone:	<input type="text"/>
Email:	<input type="text"/>		
Visa <input type="checkbox"/>	Mastercard <input type="checkbox"/>	Card Number:	<input type="text"/>
Card holder Name:	<input type="text"/>	Signature:	<input type="text"/>

Direct Deposit to BSB 063 270 Acct No. 10072387

Managing and Reshaping Organisational Capacity: \$350 ex GST

**MELBOURNE** Thurs 18 June Saxons, L6/500 Collins St  9.00am – 12.30pm

**SYDNEY** Thurs 11 June Saxons, Level 10, 10 Barrack Street.  9.00am – 12.30pm

Total for Training Programs:  + GST



PREFERRED TRAINING NETWORKS

Please Note: 1. Cancellations not received 15 working days before the event will be charged in full.

2. A tax invoice will be issued prior to the event 3. Payment must be received prior to the event