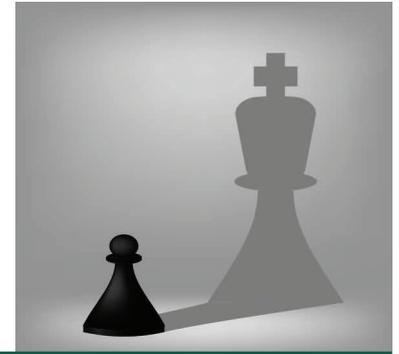


DEALING WITH MEGALOMANIACS AT WORK



Megalomania | noun | meg·a·lo·ma·nia | \.me-gə-lō-ˈmā-nē-ə, -nyə\

1: a mania for great or grandiose performance

2: a delusional mental disorder that is marked by feelings of personal omnipotence and grandeur

Your grassroots workplace megalomaniac can be a difficult person to work with. A megalomaniac is caught up on their self importance. They have an inflated sense of their abilities. Indeed anything that they touch turns to gold. The megalomaniac isn't a team player and will often try and capture (steal) the glory for themselves.

Alas the megalomaniac completely ignores their own faults. They're quick to blame other people as they bask in the sunlight of their own brilliance. In this course, participants learn how to deal with megalomaniacs.

"Overcoming my dad telling me that I could never amount to anything is what has made me the megalomaniac that you see today"

- Bono U2

Note: It's an interesting quote from Bono as the classic megalomaniac can always find a person to blame when needed.

KEY LEARNING OUTCOMES

At the conclusion of the course participants will be able to:

- ◆ identify the characteristics of a grassroots megalomaniac
- ◆ anticipate megalomaniac behaviours
- ◆ discuss the #1 megalomaniac that causes the most problems (the customer megalomaniac)
- ◆ differentiate megalomaniacs from psychopaths (they often get confused)
- ◆ discuss strategies to deal with megalomaniacs
- ◆ consider the "Trump" impact
- ◆ list the challenges that are faced when communicating with megalomaniacs
- ◆ examine any changes that you can make to stop letting a megalomaniac get under your skin
- ◆ plan any discussions beforehand (don't go in half-baked)
- ◆ discuss tactics to disempower

NUTS AND BOLTS

Would you like to attend this program?

For maximum effectiveness, this program is best conducted as an in-house program.

Venue: For your convenience, you can choose to conduct this program at your workplace. Alternatively, we can provide a training venue at a small additional cost.

Duration: Each course can be tailored to your timeframes.

Target Audience: Managers and staff

Look at what you receive within 24 hours at no cost:

- ◆ an obligation free proposal
- ◆ a bio of a proposed trainer
- ◆ training cost
- ◆ possible training dates (if requested)

Email: Deborah | ddear@preftrain.com

or phone 1300 323 752



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