

WHEN YOU SIZE PEOPLE UP CORRECTLY, YOU HAVE AN OPPORTUNITY TO MAXIMISE THEIR ABILITIES.

WHEN YOU MISFIRE AND GET IT WRONG, ALL OF THOSE OPPORTUNITIES WILL NEVER BE FULLY MATERIALISED. LEARN HOW WE SPEED READ PEOPLE UNCONSCIOUSLY.

## Plan of action

Our minds are conditioned as we go through life. Our minds chunk information as a heuristic tool. We make assumptions continuously even though we may no be aware of it.

This program helps people move from sizing up people objectively to strategically. People leave footprints and impressions of their values and likely behaviours. Learn this skill and you will have a trust network of value that can be relied upon. Learn how halo effects and similar thinking styles impact character assumptions.

- How to motivate people to be more compassionate
- How to identify basic personality differences
- How to read body language
- How to speed read people
- How to recognise language patterns
- How to assess commitment vs compliance
- How to know what drives people
- How to assess levels of engagement
- How to calibrate and interpret behaviour effectively

Character is like a tree and reputation like a shadow. The shadow is what we think of it; the tree is the real thing.

- Abraham Lincoln



Did you know . . .

- \* Tall people get paid more per annum
- \* People think peers are taller than they are and direct reports are shorter than they are
- 1aller women are more assertive



## **Key Learning Outcomes**

At the conclusion of this program participants will possess the skills to:

- Understand interpretation and learning styles
- Gain clarity and context quickly
- Speed read personality types and gestures
- Understand Gladwell's finding on first impressions
- Understand how the mind craves to chunk information
- Use strategic questioning techniques to unearth core values
- Use hypotheticals to test judgment styles
- Remove the halo effect and stay focussed
- Speed read body language
- Speed read eye movements
- Calibrate authenticity levels
- Understand what drives different people
- Mirror the person's gestures and open a different level of understanding
- Test assumptions using the laddering technique
- Strategically interrupt comfortable prose and allow for stumbling
- Understand the tricks and gambits people play to be liked
- Practice voice techniques
- Use active listening and questioning skills

## Would you like to attend this program?

- For maximum effectiveness, this program is best conducted as an in-house program.
- Ideal group size 4 12 participants.
- Venue
   For your convenience, you can choose to conduct this program

at your business premises. Alternatively, we can provide a training

venue at a small additional cost.

Duration This program can be tailored to your requirements.

Cost Price on request.

Target Audience Supervisors, Team Leaders and Management.

If you would like more information on this training program, please contact:

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