



EMPLOYEE EXPERIENCE DESIGN

“The way your employees feel is the way your customers will feel. And if your employees don't feel valued, neither will your customers” – S Stershic

We are becoming an experience economy, yet we overlook our employees and the experience each employee has at work. Here's a course to help you design positive employee experiences. Your employees will feel more welcomed and valued.

Think of it this way. If you are not providing positive experiences for your employees, then another organisation will.

You'll be surprised how small changes can have such a big impact. Participants will discover how to develop proven strategies to boost each employee's experience at work.

NUTS AND BOLTS:

Would you like to attend this program?

For maximum effectiveness, this course is best conducted as an in-house program.

Venue: For your convenience, you can choose to conduct this course at your workplace. Alternatively, we can provide a training venue at a small additional cost.

Duration: Each course can be tailored to suit your timeframes.

Look at what you receive within 24 hours at no cost:

- An obligation free proposal
- A bio of a proposed trainer
- Training cost

Key Learning Outcomes:

At the conclusion of this course, participants will be able to:

- give your employees a purpose
- craft your organisation's story
- communicate your cause
- connect tasks with something meaningful
- ensure your employees are in the place they belong
- build a community at work
- design activities that bring people together
- find their 'why'
- design a place to learn and grow
- build lattice pathways rather than ladder pathways
- have conversations to raise people up
- celebrate achievements
- pay people a compliment
- make it personal

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