# Cultural Intelligence Training



# An opportunity to boost the cultural intelligence of your team

Cultural Intelligence (CQ) is the ability to relate to and work across cultures. People wilth higher CQ are usually more successful at blending into diverse environments. People with high CQ can quickly adapt their behaviour to fit with the environment. If you've ever seen a horse whisperer in action, you'll observe how the horse whisperer adapts his posture and mannerisms to the horse. CQ is similar. It's about how you can fit in with different cultures.

This course also explores how our negative reactions to others can be as a result of value systems, projection, transference, personality types, societal differences in behaviour, cultural norms and conditioning. So here's an opportunity to boost the cultural intelligence of your team.



## **Key Course Content**

- → The macro view of culture
- → Cultural myopia
- → Cultural labelling and stereotypes
- $\rightarrow$  IQ + EQ + CQ = CE
- → The changing culture of Australia
- → Benefits of Cultural Change
- → Being a cultural chameleon
- → Appreciative Inquiry on what constitutes a high CQ leader
- → One size fits all communication strategy fallacy
- → The term culture is often misunderstood too.

"People with high CQ can quickly adapt their behaviour to fit with the environment."

### **NUTS AND BOLTS**

#### Would you like to attend this program?

For maximum effectiveness, this program is best conducted as an in-house program.

**Venue**: For your convenience, you can choose to conduct this program at your workplace. Alternatively, we can provide a training venue at a small additional cost.

**Duration:** This program can be modified to suit your timeframe.

#### Cost: Price on request.

If you would like more information on this training program, please contact: Preferred Training Networks on 1300 323 752

Email: Deborah ddear@preftrain.com or visit our website today: www.preftrain.com