# **CHANGE MANAGEMENT TRAINING**



## "The only constant in life is change" - Heraclitus

Employees often fear change. When they hear about the change management plan, they wonder "How will it affect me?" If it's communicated well, your employees can embrace change. If it's communicated poorly, forget it. Hearing the words "Change Management" in the workplace is often met by resistance from employees. Change management training courses are critical to keep organisations ahead. The fear of the unknown and lack of experience in dealing with change can lead to chaos and dysfunctional teams. It's critical to have an effective change management plan and that your key people know how to nurture an environment that will help your people embrace change in your workplace. Effective change management courses and processes will also help you retain your mission critical people during times of uncertainty.

#### **NUTS AND BOLTS**

Would you like to attend this program? For maximum effectiveness, this course is best conducted as an in-house program.

**Venue:** For your convenience, you can choose to conduct this course at your workplace. Alternatively, we can provide a training venue at a small additional cost.

**Duration:** Each course can be tailored to suit your timeframes.

**Target audience:** employees, supervisors, team leaders and senior managers.

Look at what you receive within 24 hours at no cost:

- An obligation free proposal
- A bio of a proposed trainer
- Training cost

## **Key Learning Outcomes**

At the conclusion of this course, participants should be able to:

- develop an understanding that change is a continued process that never stops
- set a communication plan for the change
- understand the motivators of change
- communicate effectively with their team during the change process
- understand the impact of change on the organisation
- overcome the barriers to change.
- set behavioural parameters regarding the change particularly with senior management
- identify 'the way it used to be' saboteurs
- take responsibility to lead change.
- understand the psychology of how humans react to change
- position the change as a positive opportunity for employees
- choose Change Agents that will model the positive differences of the change
- build an effective feedback loop to improve further changes

### **GET IN TOUCH**

1300 323 752

Deborah | ddear@preftrain.com

preftrain.com